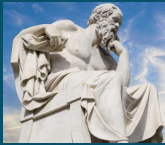


Two-Board Grading Using BARS:

Attempts to Understand Disturbing Reliability Findings

Joel P. Wiesen - *Ph.D., Director, Applied Personnel Research*

Joel J. Gunn - *MBA, Personnel Analyst III, City of Columbus
Civil Service Commission*



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1

1

Overview

- Fundamental Assumption
High rater agreement indicates valid, accurate grading
- **Will present new data that disputes that assumption**
- **Two grading boards each grade all candidates**
- **High reliability within boards**
- **Surprisingly low correlation between boards**

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2

Short History

- Wiesen (2025 IPAC) – The BARS Inter-rater Reliability Illusion
 - Initial Finding: low between board correlation
 - 12 situational exercises graded using BARS
 - Expected between board correlation was higher than observed
- Wiesen (2026 SIOP) – Reliability of BARS: New Data from Two-Board Grading
 - Initial attempt to understand
 - Detailed Venn Diagram
- Wiesen & Gunn (2026 IPAC) – Today's update
 - 66 situational exercises, 5 job titles
 - More data analysis to attempt to understand
 - Guide for practice

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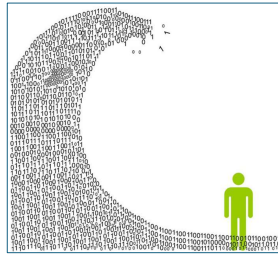
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Question #1

Is lower inter-board correlation a general phenomenon?

- We gathered data from;
 - 5 job titles
 - Police Sergeant
 - Police Lieutenant
 - Police Commander
 - Fire Lieutenant
 - Fire Captain
 - 12 years of exams
 - 66 total exercises scored using BARS



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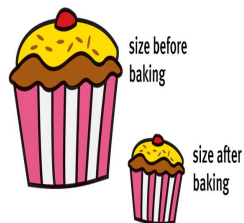
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Question #1

Is lower inter-board correlation a general phenomenon?

- Define shrinkage
- Five step statistical analysis
 - Spearman-Brown for Board 1 & Board 2
 - Observed correlation between boards
 - Expected correlation between boards
 - Percent (*observed / expected*)
 - Shrinkage ($1 - \text{percent}$)



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5

Question #1

Is lower inter-board correlation a general phenomenon?

Police Sergeant							
Year	Exercise	Sprmn-Brn Board 1	Sprmn-Brn Board 2	Expected Correlation	Observed Correlation	Percent (obs/expt)	Shrinkage
2013	1	0.92	0.92	0.92	0.80	87%	13%
2013	2	0.89	0.86	0.87	0.65	74%	26%
2015	1	0.89	0.95	0.92	0.48	52%	48%
2015	2	0.89	0.87	0.88	0.77	88%	12%
2017	1	0.88	0.80	0.84	0.76	91%	9%
2017	2	0.84	0.88	0.86	0.66	77%	23%
Mean (2013-2025)		0.91	0.90	0.91	0.63	70%	30%
Minimum Observed Correlation 0.44							

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6

Question #1*Is lower inter-board correlation a general phenomenon?*

Police Lieutenant							
Year	Exercise	Sprmn-Brn Board 1	Sprmn-Brn Board 2	Expected Correlation	Observed Correlation	Percent (obs/expt)	Shrinkage
2012	1	0.91	0.94	0.92	0.81	87%	13%
2012	2	0.81	0.94	0.87	0.70	81%	19%
2014	1	0.91	0.90	0.90	0.68	75%	25%
2014	2	0.96	0.96	0.96	0.86	89%	11%
2016	1	0.90	0.93	0.91	0.75	82%	18%
2016	2	0.92	0.84	0.88	0.42	48%	52%
Mean (2012-2024)		0.91	0.92	0.91	0.69	75%	25%
Minimum Observed Correlation 0.36							
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7

Question #1*Is lower inter-board correlation a general phenomenon?*

Police Commander							
Year	Exercise	Sprmn-Brn Board 1	Sprmn-Brn Board 2	Expected Correlation	Observed Correlation	Percent (obs/exp)	Shrinkage
2012	1	0.95	0.90	0.92	0.93	101%	-1%
2012	2	0.94	0.93	0.93	0.62	66%	34%
2014	1	0.88	0.89	0.88	0.80	91%	9%
2014	2	0.81	0.88	0.85	0.92	108%	-8%
2016	1	0.80	0.82	0.81	0.42	52%	48%
2016	2	0.91	0.89	0.90	0.76	84%	16%
Mean (2012-2024)		0.85	0.87	0.85	0.69	80%	20%
Minimum Observed Correlation 0.42							
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8

Question #1*Is lower inter-board correlation a general phenomenon?*

Fire Lieutenant							
Year	Exercise	Sprmn-Brn Board 1	Sprmn-Brn Board 2	Expected Correlation	Observed Correlation	Percent (obs/expt)	Shrinkage
2013	1	0.94	0.93	0.93	0.77	82%	18%
2013	2	0.92	0.90	0.91	0.65	71%	29%
2015	1	0.95	0.94	0.94	0.81	86%	14%
2015	2	0.95	0.86	0.90	0.58	64%	36%
2017	1	0.94	0.93	0.93	0.81	87%	13%
2017	2	0.94	0.96	0.95	0.61	64%	36%
Mean (2013-2023)		0.91	0.91	0.91	0.71	78%	22%
Minimum Observed Correlation 0.58							
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9

Question #1*Is lower inter-board correlation a general phenomenon?*

Fire Captain							
Year	Exercise	Sprmn-Brn Board 1	Sprmn-Brn Board 2	Expected Correlation	Observed Correlation	Percent (obs/expt)	Shrinkage
2013	1	0.86	0.92	0.89	0.57	64%	36%
2013	2	0.90	0.95	0.92	0.61	66%	34%
2015	1	0.92	0.89	0.90	0.65	72%	28%
2015	2	0.91	0.95	0.93	0.76	82%	18%
2017	1	0.83	0.58	0.69	0.47	68%	32%
2017	2	0.85	0.90	0.87	0.64	73%	27%
Mean (2013-2023)		0.87	0.86	0.86	0.66	76%	24%
Minimum Observed Correlation 0.47							
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10

10

Question #1*Is lower inter-board correlation a general phenomenon?*

Summary – All Ranks						
Rank	Sprmn-Brn Board 1	Sprmn-Brn Board 2	Expected Correlation	Observed Correlation	Percent (obs/expt)	Shrinkage
Police Sergeant	0.91	0.90	0.91	0.63	70%	30%
Police Lieutenant	0.91	0.92	0.91	0.69	75%	25%
Police Commander	0.85	0.87	0.85	0.69	80%	20%
Fire Lieutenant	0.91	0.91	0.91	0.71	78%	22%
Fire Captain	0.87	0.86	0.86	0.66	76%	24%
Mean of Means	0.89	0.89	0.89	0.67	76%	24%
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11

11

Question #1*Is lower inter-board correlation a general phenomenon?*

- Yes, lower inter-board correlation is a general phenomenon.



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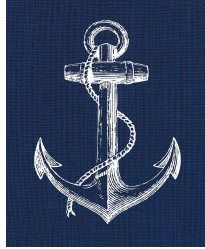
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12

Question #2

Does the number of anchors on the BARS relate to shrinkage?

- Background of testing program
 - 66 situational exercises, 132 rater boards
 - 4 dimensions per exercise
 - Total number of anchors per dimension
 - Total number of anchors per exam
 - Focus on exercises where Observed Correlation is less than 0.50
 - *High shrinkage*



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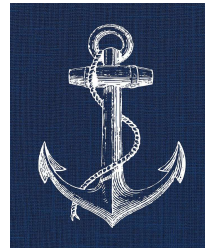
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13

Question #2

Does the number of anchors on the BARS relate to shrinkage?

- Police Sergeant data example
(next slide)
- Mean number of anchors = 89
- No pattern below, at or above the mean number of anchors
 - Likewise for other job titles



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14

14

Question #2

Does the number of anchors on the BARS relate to shrinkage?

Police Sergeant

Year	Exercise	BARS Total	N	Mean	Std.Dev	Sprmn-Brn Board 1	Sprmn-Brn Board 2	Expected Correlation	Observed Correlation	Percent (obs/expt)	Shrinkage
2015	1	98	109	47.84	8.42	0.89	0.95	0.92	0.48	52%	48%
2019	1	67	124	55.20	10.70	0.97	0.91	0.94	0.44	47%	53%
2021	1	69	104	57.77	5.01	0.86	0.87	0.86	0.48	55%	45%
2025	1	108	80	43.70	7.05	0.92	0.93	0.92	0.48	52%	48%
	MEAN	89.4	92.71	50.65	8.20	0.91	0.90	0.91	0.63	70%	30%

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15

15

Question #2

Does the number of anchors on the BARS relate to shrinkage?

- No relationship with # of anchors



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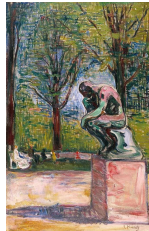
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16

Question #3

Does subject matter predict shrinkage?

- Each of the 66 exercises had a topic.
 - Technical / tactical
 - Interpersonal
 - Procedural
 - Inflammatory
- Are some subjects more difficult to score?
- Does this affect shrinkage?



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17

17

Question #3

Does subject matter predict shrinkage?

- Reviewed each exercise
- Noted subject matter
- Grouped into categories
- Created a matrix for each rank
- Converted to binary code
- Calculated correlation with shrinkage

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18

18

Question #3

Does subject matter predict shrinkage?

Police Sergeant Data - Example

Year	Exercise	arrest	shots fired	vehicle accident	de- escalation	admin investigation	DEI issue	protest / demonstration
2013	1	0	0	1	0	0	0	0
2013	2	0	0	0	1	0	0	0
2015	1	0	1	0	1	0	1	1
2015	2	0	0	1	0	1	0	0
2017	1	0	0	0	1	0	0	1
2017	2	0	0	0	0	1	0	0
<i>shrinkage (2013-25)</i>		0.432	0.18	-0.51	0.30	-0.14	0.61	-0.05
<i>stdv (2013-25)</i>		-0.34	0.55	0.03	-0.55	-0.59	0.24	-0.16

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19

Question #3

Does subject matter predict shrinkage?

• Interpreting the data

- Positive correlation means the use of that *subject matter category* is associated with higher shrinkage
- Higher shrinkage is bad



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20

20

Question #3

Does subject matter predict shrinkage?

• Interpreting the data

• Some interesting data points;

• Topic: Vehicle accident -0.51

- Negative correlation with shrinkage
- Subject highly procedural
- Well documented in internal source material (*Directives, SOPs, etc.*)
- Step-by-step instructions for supervisors



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21

21

Question #3

Does subject matter predict shrinkage?

- Interpreting the data
- Topic: DEI Issue +0.61
 - Positive correlation with shrinkage
 - Subject is complex
 - Subject is less procedural (*subjective*)
 - Subject is often emotionally charged



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22

22

Question #3

Does subject matter predict shrinkage?

- Counter example
- Topic: Arrest +0.43
- Topic: Crime Scene +0.46
 - Positive correlation with shrinkage
 - Subject is procedural
 - Subject is clear in sources



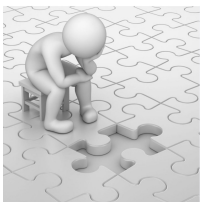
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23

23

Question #3

Does subject matter predict shrinkage?



- Some indication that more specific source material results in less shrinkage
- Perhaps clarity of grading criteria is the culprit
- Worthy of further study

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24

24

Question #4

Does subject matter predict standard deviation within a board?

Police Sergeant Data - Example

Year	Exercise	arrest	shots fired	vehicle accident	de- escalation	admin investigation	DEI issue	protest / demonstration
2013	1	0	0	1	0	0	0	0
2013	2	0	0	0	1	0	0	0
2015	1	0	1	0	1	0	1	1
2015	2	0	0	1	0	1	0	0
2017	1	0	0	0	1	0	0	1
2017	2	0	0	0	0	1	0	0
shrinkage (2013-25)		0.432	0.18	-0.51	0.30	-0.14	0.61	-0.05
stdv (2013-25)		-0.34	0.55	0.03	-0.55	-0.59	0.24	-0.16

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25

Question #4

Does subject matter predict standard deviation within a board?

- Topic: Administrative -0.59 (logical)
 - Negative correlation with rater SD
 - Topic is well covered in sources
- Topic: Shots fired +0.55 (Illogical)
 - Positive correlation with rater SD
 - Topic is well covered in sources
- Topic: De-escalation -0.55 (Illogical)
 - Negative correlation with rater SD
 - Topic is subjective, less covered in sources



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26

Question #4

Does subject matter predict standard deviation within a board?

- Interpreting the Sgt data
- 3 of 24 topics statistically significant
- Perhaps different PDs have different SOPs and raters base their ratings on their home PD SOPs



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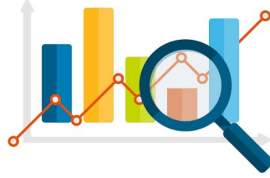
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Question #4

Does subject matter predict standard deviation within a board?

- Interpreting the data
- No correlation between these two correlations:
 - SD of raters with shrinkage
 - Subject matter with shrinkage
- What other analyses make sense?



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28

28

Question #5

Dimension Effects: Do some dimensions yield better results?

- **4 Sgt exercises with overall shrinkage greater than 0.50**
- Looked at each dimension
- Conducted the same statistical analysis
 - Spearman-Brown for Board 1 & Board 2
 - Observed & expected correlations
 - Shrinkage (*i.e.*, $1 - \text{observed/expected}$)



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29

29

Question #5

Dimension Effects: Do some dimensions yield better results?

- Police Sergeant Data
 - Dimension 1: **Oral Communication**

Year	Exercise	Sprmn-Brn Board 1	Sprmn-Brn Board 2	Expected Correlation	Observed Correlation	Percent (obs/expt)	Shrinkage
2015	1	0.87	0.91	0.89	0.54	61%	39%
2019	1	0.95	0.81	0.88	0.36	41%	59%
2021	1	0.82	0.83	0.82	0.37	45%	55%
2025	1	0.88	0.89	0.88	0.58	65%	35%

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30

30

Question #5*Dimension Effects: Do some dimensions yield better results?*

• Police Sergeant Data

• Dimension 2: **Interpersonal Relations**

Year	Exercise	Sprmn-Brn Board 1	Sprmn-Brn Board 2	Expected Correlation	Observed Correlation	Percent (obs/expt)	Shrinkage
2015	1	0.81	0.93	0.87	0.45	52%	48%
2019	1	0.95	0.76	0.85	0.43	50%	50%
2021	1	0.80	0.85	0.83	0.51	62%	38%
2025	1	0.88	0.91	0.90	0.31	35%	65%

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31

31

Question #5*Dimension Effects: Do some dimensions yield better results?*

• Police Sergeant Data

• Dimension 3: **Information Analysis**

Year	Exercise	Sprmn-Brn Board 1	Sprmn-Brn Board 2	Expected Correlation	Observed Correlation	Percent (obs/expt)	Shrinkage
2015	1	0.82	0.93	0.87	0.31	36%	64%
2019	1	0.96	0.87	0.91	0.42	46%	54%
2021	1	0.72	0.81	0.76	0.39	51%	49%
2025	1	0.86	0.82	0.84	0.35	41%	59%

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32

32

Question #5*Dimension Effects: Do some dimensions yield better results?*

• Police Sergeant Data

• Dimension 4: **Problem Sensing & Resolution**

Year	Exercise	Sprmn-Brn Board 1	Sprmn-Brn Board 2	Expected Correlation	Observed Correlation	Percent (obs/expt)	Shrinkage
2015	1	0.86	0.94	0.90	0.37	41%	59%
2019	1	0.95	0.90	0.93	0.43	46%	54%
2021	1	0.82	0.85	0.84	0.27	32%	68%
2025	1	0.90	0.86	0.88	0.55	63%	37%

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33

33

Question #5

Dimension Effects: Do some dimensions yield better results?

- No.
- FYI - Some studies indicate that SMEs have difficulty distinguishing between dimensions
 - Jackson, Michaelides, Dewberry, Nelson & Stephens (2022)
 - Jackson, Blair & Ingold (2024)
 - Jackson, Michaelides, Dewberry & Yang (2024)



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34

34

Question #6

Does the order in which candidates were scored affect shrinkage?

- Focused on 3 of the high shrinkage exercises (>.50)
- Created candidate cohorts of 15 based on the order in which they were scored
- Conducted the same statistical analysis
 - Spearman-Brown Board 1 & Board 2
 - Observed & expected correlation
 - Shrinkage
- **QUESTION:** Will shrinkage change as boards gain experience using BARS?



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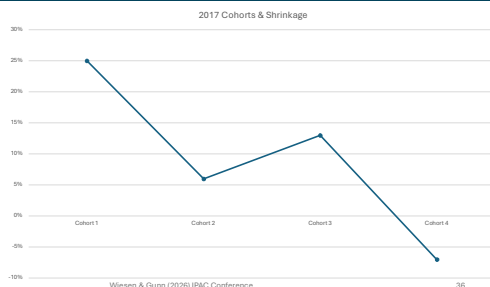
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Question #6

Does the order in which candidates were scored affect shrinkage?

- Police Sergeant Data
- 2017 Exercise 1



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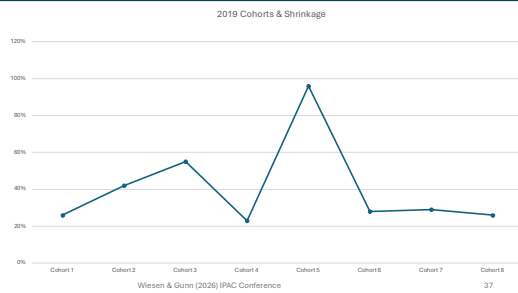
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36

Question #6

Does the order in which candidates were scored affect shrinkage?

- Police Sergeant Data
- 2019 Exercise 1

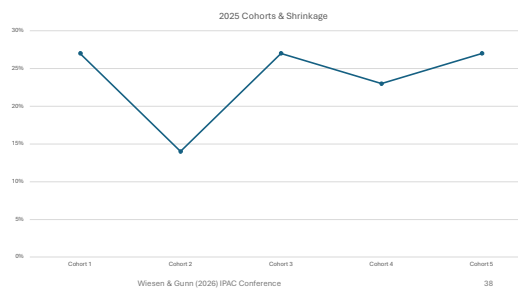


37

Question #6

Does the order in which candidates were scored affect shrinkage?

- Police Sergeant Data
- 2025 Exercise 1



38

Question #6

Does the order in which candidates were scored affect shrinkage?

- No. This was not a general finding
- This looked at overall grades, not individual dimensions



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39

39

Question #7

Is there a correlation between sequential order and score?

- Does the order in which candidates are scored affect overall scores?
- Top 80 candidates
- Scores of candidates by rater in order of grading



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40

40

Question #7

Is there a correlation between sequential order and score?

- Example: 2025 Police Sergeant Exam, Exercise 1, Cohort 1

Sequential #	Rater 1 Total	Rater 2 Total	Rater 3 Total	Board 1 Total	Rater 4 Total	Rater 5 Total	Rater 6 Total	Board 2 Total
1	11	13	10	34	13	7	13	33
2	32	31	28	91	31	27	30	88
3	28	26	25	79	22	22	25	69
4	12	15	18	45	20	20	22	62
5	14	14	17	45	23	24	24	71
6	27	23	24	74	20	21	21	62
7	11	14	15	40	20	18	19	57
8	12	19	20	51	22	23	26	71
9	26	22	27	75	26	23	25	74
10	27	26	26	79	23	23	20	66
11	22	23	26	71	22	22	22	66
12	24	25	25	74	25	22	26	73
13	28	27	28	83	31	31	32	94
14	22	25	26	73	26	27	23	76
15	21	20	18	59	23	26	27	76

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41

41

Question #7

Is there a correlation between sequential order and score?

- Results from top 80 candidates, 2025 Sergeant

	Rater 1 Total	Rater 2 Total	Rater 3 Total	Board 1 Total
Correlation with ID #	-0.32	-0.37	-0.47	-0.40
Probability	0.004	0.0007	0.00001	0.0002

- Board 1 (Raters 1 -3) scored in order of ID #

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42

42

Question #7

Is there a correlation between sequential order and score?

- Results from top 80 candidates, 2025 Sergeant

	Rater 4 Total	Rater 5 Total	Rater 6 Total	Board 2 Total
Correlation with ID #	-0.42	-0.47	-0.28	-0.42
Probability	0.11	0.24	0.047	0.09

- Board 2 scored in reverse order of ID #

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43

43

Question #7

Is there a correlation between sequential order and score?

- Yes.
- There is a negative correlation
- What to make of this?



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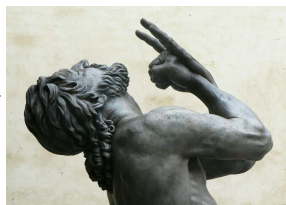
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44

Question #7

Is there a correlation between sequential order and score?

- It seems raters become more demanding over time
- Perhaps raters develop a clearer idea of the ideal answer as they grade more candidates



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45

45

More Attempts to Understand

- Where to go from here?
- Suggestions for practice
- Further research



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46

46

Guide for Practice

- **New Gold Standard:** Two Board Scoring
 - Replaces within board agreement
- Don't assume grades are valid or accurate because rater agreement is high
- Build in research component to BARS grading
 - Grading order, rater disagreement reasons



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47

47

Suggestions for Research

- Post exam exploration of rater disagreements
- Seek collaboration with other testing groups
- Look at more job titles



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48

48

Powerpoints Online

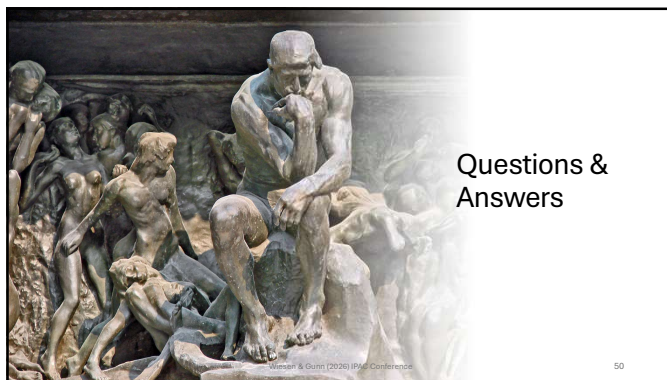
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49

49



Questions & Answers

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50

50

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51

51

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52
